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8th July, 1963

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I am now extremely concerned by the fact that we have not received the order as yet for the 4 axis counter which goes with the Dataphone equipment. We write about this to you on the 22nd of March and I had further conversations [redacted] during my recent visit to Washington [redacted] advised that as, very shortly after the date of our meeting, he was leaving for Europe, he would be able to clarify the position and to get the order raised when he was there, but as far it has not reached us. I am wondering if there is still some confusion and to try and clear it, the situation is as follows:

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We have your Order No. 922 which covers the special printout which works directly with the Dataphone system and also the other printout which works in conjunction with the teletypewriter; these two equipments receive information from your fourth stereo comparator which is fitted with the fourth set of 4 axis counters; it is this fourth set of 4 axis counters for which we are not yet covered by order. The subject of this counter was discussed in your letter of January 30th last year and we have taken steps in our Production to manufacture this equipment but as yet we do not have your official order to cover us for the shipment and general administration which goes with our official acceptance. This is now becoming acutely embarrassing as we are receiving pressure [redacted] to give a quick and effective delivery, and also to give a definite date on which delivery can be made. Unfortunately, since the time which has elapsed since we started to produce this equipment, and due to pressures from other directions, we have had to allocate certain parts (such/

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as the power supply unit) to other equipments, and of course we now have to incorporate new power supplies and it is always extremely difficult to have orders raised for bought-out material in a large organisation such as ours unless we have the necessary paperwork with relevant order numbers to back this up.

I would therefore be very grateful if you could look immediately into this problem and whatever you can do to accelerate this order for the 4 axis counter, discussed in my letter of the 22nd March, would be much appreciated.

Yours sincerely,

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